

دائرة الموارد البشرية
Human Resources Department

Date 30/11/2020

MALEK AL SERHAN

Personal
Photo

PERSONAL INFORMATION

Title: Faculty Member

Academic Rank: Associate Professor

Date & Place of Birth: 13/12/1978 Al-Mafraq

Nationality :Jordanian

Address: Amman

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ACADEMIC QUALIFICATIONS

| Degree | Major | Duration (From-To) | University | Country |
|--------|------------------------------|-----------------------|-------------------------------|---------|
| PhD | Business & Administration | 2009-2013 | Argosy University- Chicago | USA |
| Master | MBA | 2005-2009 | Argosy University- Chicago | USA |
| BA | Law | 1999-2003 | Jerash | Jordan |

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TEACHING EXPERIENCE

| Duration | Rank | Institution | Department/Faculty | Country |
|-----------|---------------------|------------------------------------|----------------------------------|---------|
| 2008- Now | Associate Professor | AAU | faculty of Business / Management | Jordan |
| 2017-2018 | Assistant Professor | Arab Open University | faculty of Business / Management | Jordan |
| 2013-2015 | Adjunct Professor | St. Augustine College, Chicago, IL | faculty of Business / Management | USA |

OTHER EXPERIENCE

| Duration | Rank | Institution | Department/Faculty | Country |
|----------|------|-------------|--------------------|---------|
|----------|------|-------------|--------------------|---------|

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PUBLICATIONS

JOURNALS

| Author/s (In Order) | Title | Journal | Vol./No. | Publication Date |
|--|---|---|----------|------------------|
| Ghassan Issa Al-Omari, Malek Ibrahim Alharafsheh , Muhammad I Nofal | The Impact of Authentic Leadership in the OCB and Employees Commitment in the Jordanian Companies | International Journal of Academic Research in Business and Social Science | 24(2) | 2019 |
| Haitham Alali, MI Nofal, Malek Alharafsheh | Business Intelligence Implementation Success Framework | European Journal of Business and Management | 11 | 2019 |
| 2.Raed Wishah, Marwan Al-Nsour, Malek Alharafsheh, Saleh AlKhalailah, Farah Alshbeekat | Factors Influencing Cloud Computing in Telecommunications Companies | Indonesian Journal of Electrical Engineering and Computer Science | 12 | 2018 |
| Malek Alharafsheh , MI Nofal, Haitham Alali | Libraries e-Service Quality by Education Level: Evidence and Issues | Journal of Engineering and Applied Science | 14 | 2019 |
| Nahed Habis Alrawashdeh, Nimer Alslihat, Ahmad Alnaser, Malek Alharafsheh , Alaa Said Alkhatib | The role of Islamic accounting in the development of Islamic banks | International Journal of Business Management & Economic Research | 15(10) | 2019 |
| Mufleh Amin Al Jarrah, Samer Alhawari, Ghassan Issa Al-Omari, Sakher Al Najdawi , Malek Alharafsheh | Building a Conceptual Model for E-CRM Implementation Strategy | International Journal of Academic Research in Business and Social Science | 10(3) | 2019 |
| 7.Abu Shariah Mahmoud , Malek Alharafsheh | Theory and Practice of the Leasing Contract Ending by Ownership as Performed by the Islamic International Arab Bank in Jordan | | | 2019 |

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CONFERENCES

| Author/s (In Order) | Title | Conference | Country | Date |
|------------------------|--|------------|---------|------|
| | 2nd Global Forum for Marketing of Halal Pharmaceutical, Dec 2018 عمان العربية. | | الاردن | 2018 |
| | the Global Forum in Artificial Intelligence, April 4.2 2019 | | الاردن | 2019 |
| 1. | 4th Forum in Human Capital, April 2019 | | الاردن | 2018 |

تب

BOOKS

| Author/s (In Order) | Title | Publisher | Edition | Date |
|------------------------|-------|-----------|---------|------|
|------------------------|-------|-----------|---------|------|

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MEMBERSHIPS OF SCIENTIFIC AND PROFESSIONAL SOCIETIES

UNIVERSITY COMMITTEES

The committees for discussion of MA and PhD theses in Jordanian universities: University of Jordan, Mutah University, Middle East University, Jarash University, Islamic University, Arab Open University.

WORKSHOPS ATTENDED

1. ISO program

WORKSHOPS OFFERED



دائرة الموارد البشرية
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Implementation of more than a hundred training programs in the field of: International Business, organization, time management, effective communication and communication , negotiation management, meeting management, report writing, work stress management, teamwork management, change management, talent management, creativity, and management With goals, leadership skills, job description, employment interviews, employee performance appraisal, simplification of administrative procedures, and organization analysis.

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RESEARCH INTERESTS

Strategic Management, International Business, Human Resource, Entrepreneurship Management

LANGUAGES

Arabic , English

OTHER COMMUNITY ACTIVITIES

AWARDS RECEIVED

دائرة الموارد البشرية
Human Resources Department

GRADUATE STUDENTS SUPERVISION

| Student Name | Thesis Title |
|---------------------------------|---|
| 1. Haneen Al-Quraan , | Impact of HAKEEM Electronics Program Applications on The Development of The Quality of Jordanian Royal Medical Services (Applied study: Jordanian Military Hospital") |
| 2. Bayan AL-Hazaymeh , | The Impact of Employees Empowerment on the Organizational Commitment of Employees in Jordanian Banks. |
| 3. Mohammad Al-Wefi , | The Impact of The proactive approach on the achieving the effectiveness of the crisis management an empirical study in Jordanian Ministry of Interior. |
| 4. Osama Al-Eraifi , | The Impact of International Standards for Evaluating Projects on Project Success of Engineering Construction Companies at Jordan. |
| 5. Ashraf Abu Elragheb , | The Role of Ethical Leadership in Increasing the Hierarchy Confidence in Jordan commercial Bank. |
| 6. Khader Essa , | The Impact of Leadership Skills on The Strategic Orientation on The Iraq telecom Company in Baghdad Governorate. |
| 7. Wajdi Al-Sharif , | Entrepreneurial Strategic and their Impact in Customer Retention at Farah Medical Campus. |
| 8. Baker Samraii , | The Impact of Cognitive Abilities in Enhancing of Strategic Awareness. |
| 9. Murad Mnaizel , | The Impact of Green Human Resources Practice on Achieving Competitive Advantage in Hikma Pharmaceutical Company. |
| 10. Sahel Mdanat , | The Impact of Technology on Competitive Advantage in Jordanian Insurance Companies. |

REFERENCES



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