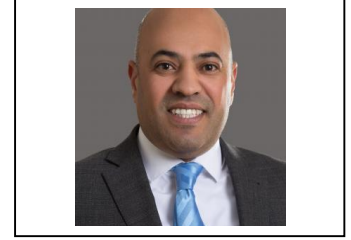


دائرة الموارد البشرية
Human Resources Department

Date 27-11-2020



IMAD AL MUALA

PERSONAL INFORMATION

Title: Acting Head of Business Administration, HRM, and Management Departments.

Academic Rank: Assistant Professor

Date & Place of Birth: 15-11-1979 Alhashmieh

Nationality: Jordanian

Address: Amman

Phone No.: 0797373460

e-mail: almuala@aau.edu.jo

ACADEMIC QUALIFICATIONS

Degree	Major	Duration (From-To)	University	Country
PhD	Business Administration	2010-2013	Utara University Malaysia UUM	Malaysia
MBA	Business Administration	2006-2008	Arab Academy of Banking and financial sciences	Jordan
High Diploma	Business Administration	2005-2006	Arab Academy of Banking and financial sciences	Jordan
Bachelors	Banking and Financial Sciences	1998-2002	Yarmouk University	Jordan

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TEACHING EXPERIENCE

Duration	Rank	Institution	Department/Faculty	Country
Sep. 2016 till now.	Assistant Professor	Amman Arab University	Business Administration	Jordan
Sep.2013-aug 2016	Assistant Professor	Amman Alahlyya University	Business Administration	Jordan

OTHER EXPERIENCE

Duration	Rank	Institution	Department/Faculty	Country
2004-2008	Accountant and Media Coordinator employee	Greater Amman Municipality	Press center	Jordan
2008-2009	Executive Manager	X-Stream Film Production	Management	KSA
2009-2010	Human Resource Coordinator (Acting HR Manager)	GATCO	HRM	KSA

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PUBLICATIONS

JOURNALS

Author/s (In Order)	Title	Journal	Vol./No.	Publication Date
• AlNaser A., AlShibly M., AlMuala I., (2018).	Conceptual Research on Mobile Government Service Quality and its Impact on Jordanian Citizen Satisfaction.	International Journal of Business Society.	2(2), 15-21.	Al Muala I. (2017).
•	Job Stress in Journalism: Interaction between Organisational Support and Job Demands-Resources Model.	Journal of Management and Sustainability,	7(4), 150.	
• Alshuaibi A.S.I., Alshuaibi M.S.I., Al-Muala I.M., Alshuaibi I., and Saraih U.N., (2017).	Cyber deviance in Jordan. Transformational leadership style as predictor.	International Journal of Economic Research.	14(21), 224 - 236.	
• Alhamwan M., Mat N., Al Muala I., (2015).	The Impact Of Organizational Factors On Nurses Turnover Intention Behavior At Public Hospitals In Jordan: How Does Leadership, Career Advancement And Pay-Level Influence Turnover Intention Behavior Among Nurses.	Journal Of Management And Sustainability,	5 (2) pp.154-161.	
• Al-Makhadmah, I. M., Al Najdawi, B. M., & Al-Muala, I. M. (2020).	IMPACT OF PSYCHOLOGICAL EMPOWERMENT ON THE PERFORMANCE OF EMPLOYEES IN THE FOUR-AND FIVE-STAR HOTEL SECTOR IN THE DEAD SEA-JORDAN TOURIST AREA.	<i>GeoJournal of Tourism and Geosites</i> ,	30(Suppl. 2), 896-904.	
• Alomari, G. I., Al Muala, I., Al-Qudah, M. A., & Al-Khafaji, N. A. (2020).	Impact of Total Quality Management on Business Value Excellence: A Field Study.	<i>INTERNATIONAL JOURNAL OF ACADEMIC RESEARCH IN BUSINESS AND SOCIAL SCIENCES</i> ,	10(2).	
• Aladwan, M., Muala, I., & Salleh, H. (2020).	Cyberloafing as a mediating variable in the relationship between workload and organizational commitment.	<i>Management Science Letters</i> ,	11(3), 1013-1022.	
• Banyhmadana, K. M., Al Mualab, I., Al-Ghalabic, R. R., & Adid, W. B. A.	The Impact of Strategic Thinking on Human Resources Development Strategy.			

CONFERENCES

Author/s (In Order)	Title	Conference	Country	Date
• Al Muala, I. M., & Ali, H.	Exploring Workplace Bullying In Public Hospitals: A Study Among Nurses In Jordan.	The 2016 WEI International Academic Conference,	Vienna, Austria.	11th - 13th April, 2016
• Al Muala, M. Imad and Ali, B. Hassan,	Workplace Bullying In The Middle East: A Case Of Nurses In Jordan.	9th International Conference On Workplace Bullying And Harassment,	Italy, Milan.	17- 21 June 2014.
• Al Muala, M. Imad and Ali, B. Hassan,	Comparing Workplace Bullying With Aggression, Violence, And Harassment: A Conceptual Review,	sixth National Human Resource Management		

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Conference (6th NHRMC2012), Malaysia, Malacca. 5th December 5, 2012.

- Al Muala, M. Imad and Ali, B. Hassan, The Relationship Between Job Demand And Workplace Bullying: Study Among Jordanian Nurses, 2nd annual Summit On Business And Entrepreneurial Studies (2nd ASBES 2012) Proceeding, Malaysia, Kuching, Sarawak. 15th - 16th October 2012.

BOOKS

Author/s (In Order)	Title	Publisher	Edition	Date
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Human Resources Department

MEMBERSHIPS OF SCIENTIFIC AND PROFESSIONAL SOCIETIES

International Association on Workplace Bullying and Harassment (IAWBH), granted since June 2014 until now.

UNIVERSITY COMMITTEES

- Balance Score Card Committee, 2019-2020, Amman Arab University.
- Excellent Employee Award Committee, 2018-2019, Amman Arab University.
- University Self Assessment Report, 2015-2016, Amman Al-Ahlyia University.
-

WORKSHOPS ATTENDED

WORKSHOPS OFFERED

دائرة الموارد البشرية
Human Resources Department

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Human Resources Department

RESEARCH INTERESTS

Human resources Management, Organizational Behavior, Organizational Psychology, Occupational Health and Safety, Strategic Management, Leadership.

LANGUAGES

- Arabic
- English

OTHER COMMUNITY ACTIVITIES

AWARDS RECEIVED

دائرة الموارد البشرية
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Human Resources Department

GRADUATE STUDENTS SUPERVISION

Student Name

Thesis Title

REFERENCES
