

Date: 14/04/2025



CURRICULUM VITAE

PERSONAL INFORMATION

Faculty Member Name: Dr. Mufleh Amin Al-Jarrah
Academic Rank: Associate professor
College: Business College
Department: management information system
Nationality: Jordanian
Address: Amman - Jordan
Phone No: +962 79 0199991
E-mail: mufleh@aaau.edu.jo

ACADEMIC QUALIFICATIONS

Degrees with fields, institution, and date

- B.S. In Electrical Engineering Yarmouk University 1985 BS,.
- M.Sc. In MIS Amman Arab University for Graduated Studies, 2005

Project / theses title:

- Ph.D. in Information System and Technology in Management.
Arab Academy for Banking and Financial Sciences, 2010 PhD,

Dissertation title: Integrated knowledge management and strategic competences and their impact on strategic performance

ACADEMIC EXPERIENCE

- Duration: 8/2014 - present
- University: Amman Arab University
- Academic Rank: Associate professor
- Date the rank was granted: 2020
- The body granting the rank: Amman Arab University
- College: Business college
- Country: Jordan

دائرة الموارد البشرية
Human Resources Department

- Duration: 6/2010 - 9/2011
 - University: University of Banking and Financial Sciences
 - Academic Rank: Adj. Assistant Professor
 - College: Business college
 - Country: Jordan
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- Duration: 9/2005 - 9/2010
 - University: Royal Police Academy
 - Academic Rank: Lecturer
 - Country: Jordan
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- Duration: 9/2010 - 2017
 - University: Mutah University (ROYAL ACADEMY)
 - Academic Rank: Adj. Assistant Professor, Graduate Studies
 - Country: Jordan
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- Duration: 6/2013 - 2015
 - University: Amman National Private University
 - Academic Rank: Member of the Dean' Council
 - College: College of Business Administration
 - Country: Jordan

Non-Academic Experience

- Duration: 9/1985 - 9/2013
- Institution: PSD
- Country: Jordan

CERTIFICATIONS OR PROFESSIONAL REGISTRATIONS

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CURRENT MEMBERSHIP IN PROFESSIONAL ORGANIZATIONS

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-

HONORS AND AWARDS

- None

SERVICE ACTIVITIES

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THE MOST IMPORTANT PUBLICATIONS IN LAST FIVE YEARS

<u>THE ROLE OF DATA ANALYTICS AND BUSINESS INTELLIGENCE IN ENHANCING THE RELATIONSHIP BETWEEN E-HRM PRACTICES AND JOB SATISFACTION</u>	2025
FT Awamleh, A Albloush, M Al Jarrah, HK AlAwamleh	
<u>Systematic and unsystematic determinants of liquidity risk in the Islamic banks in the Middle East</u>	2024
A Badarin, MFM Al-Jarrah, AMY Rababah, AYM Alotoom Uncertain Supply Chain Management 12 (3), 1399-1408	
<u>Exploring the moderating role of green human resources and green climate: the impact of corporate social responsibility on environmental performance</u>	2024
AAA Albloush, J Mufleh, A Mahmoud, P Bianchi, A Ayman, SA Lehyeh Uncertain Supply Chain Management 12 (2), 771-778	
<u>The impact of electronic banking services on the use of technology by customers of conventional and Islamic banks in Jordan.</u>	2024
KQ Hailat, BA Falah Jarah, MF Mefleh Al-Jarrah, Z Almatarneh International Journal of Data & Network Science 7 (2)	
<u>Total quality management and its role in improving customer relations in Jordanian Islamic banks</u>	2024
M Al-Jarrah, K Hailat, B Jarah Uncertain Supply Chain Management 11 (1), 119-126	
<u>The effect of reliable data transfer and efficient computer network features in Jordanian banks accounting information systems performance based on hardware and software ...</u>	8 2024
BAF Jarah, MAAL Jarrah, SN Almomani, E AlJarrah, M Al-Rashdan International Journal of Data & Network Science 7 (1)	

<u>The role of internal audit to reduce the effects of creative accounting on the reliability of financial statements in the Jordanian islamic banks</u>	<u>16</u>	2024
BAF Jarah, MA Al Jarrah, MAA Al-Zaqeba, MFM Al-Jarrah International Journal of Financial Studies 10 (3), 60		
<u>The relationship between electronic human resources management and employees engagement</u>	<u>17</u>	2023
A Albloush, I Altarawneh, M Alharafsheh, Y Megdadi, M Al Jarrah, ... Journal of System and Management Sciences 12 (5), 297-310		
<u>The role of management accounting in the development of supply chain performance in logistics manufacturing companies. Uncertain Supply Chain Management, 10 (1), 13–18</u>	<u>17</u>	2023
Z Almatarneh, BAF Jarah, M Jarrah Critical Perspectives on Accounting 14 (5), 507-531		
<u>The effect of management accounting and blockchain technology characteristics on supply chains efficiency. Uncertain Supply Chain Management, 10 (3), 973–982</u>	<u>15</u>	2023
MAA Al-Zaqeba, BAF Jarah, NI Ineizeh, Z Almatarneh, M Jarrah DOI: https://doi.org/10.5267/j.uscm.16		
<u>Toward successful project implementation: Integration between project management processes and project risk management</u>	<u>69</u>	2022
MAL Jarrah, J Baker, I Altarawneh Problems and Perspectives in Management 20 (3), 258		
<u>The role of internal audit in improving supply chain management in shipping companies</u>	<u>6</u>	2022
B Jarah, M Jarrah, M Al-Zaqeba Uncertain Supply Chain Management 10 (3), 1023-1028		
<u>The effect of management accounting and blockchain technology characteristics on supply chains efficiency</u>	<u>3</u>	2022
M Al-Zaqeba, B Jarah, N Ineizeh, Z Almatarneh, M Jarrah Uncertain Supply Chain Management 10 (3), 973-982		
<u>The Role of Accounting Information Systems (AIS) in Increasing Performance Efficiency (IPE) in Jordanian Companies</u>	<u>7</u>	2022
AAU Baker Akram Falah Jarah, Amman Arab University Mufleh Amin AL Jarrah Academy of Strategic Management Journal (Print ISSN: 1544-1458; Online ISSN ...		
<u>IMPACT OF CSR PRACTICES ON CUSTOMERS ATTITUDE TOWARDS BUSINESS- AN EMPIRICAL STUDY</u>	<u>16</u>	2022
AAS Hussam Ali, Alhareth Abu Hussein, Mufleh Amin Al Jarrah, Younes Abed Al ... Academy of Entrepreneurship Journal 28 (2)		

The role of management accounting in the development of supply chain performance in logistics manufacturing companies	32	2022
MAALJ Zeyad Almatarneh, Baker Akram Falah Jarah http://growing-science.com/beta/uscm/5104-the-role-of-management-accounting ...		
The impact of social engineer attack phases on improved security countermeasures: Social engineer involvement as mediating variable	67	2022
L Karadsheh, H Alryalat, J Alqatawna, SF Alhawari, MAAL Jarrah International Journal of Digital Crime and Forensics (IJDCF) 14 (1), 1-26		
The impact of knowledge management infrastructure on the innovation process and products: the mediating role of knowledge management technologies and mechanisms	* 13	2022
MR Maraqa, G Omari, MA Jarrah Management Science Letters 11 (2), 261-270		
Al Jarrah, Ghassan I. Alomari, Samer F. Alhawari, Malek. Al. Serhan.(2020) Building A Conceptual Model For E-CRM Implementation Strategy	3	2022
A Mufleh International Journal of Academic Research In Business And Social Sciences ...		
Work-life balance and its impact on employee satisfaction on five star hotels	* 36	2022
GI Al-Omari, R Hanandeh, MM Al-Somaidadee, MA Al Jarrah, S Alnajdawi Management Science Letters 10 (4), 871-880		
A model for measuring the direct and indirect impact of organisational culture factors and knowledge-sharing on the success of employee performance (field study in Jordanian ...	4	2022
MAA Jarrah, W Hadi, L Karadsheh, S Alhawari International Journal of Management Practice 13 (1), 103-12		

INSTITUTIONAL PROFESSIONAL DEVELOPMENT ACTIVITIES IN THE LAST FIVE YEARS

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RESEARCH LINK (Scopus and Google Scholar)

- <https://www.scopus.com/authid/detail.uri?authorId=56299782600>
- <https://scholar.google.com/citations?user=lnnaZ6SvxaMC&hl=ar&oi=ao>

LANGUAGES

- English
- Arabic